

## **DEAR FRIENDS,**

It is with excitement and pride that I present to you YCAP's 2017-18 Annual Report! While we were sad to see Jeff Sargent move on to other opportunities on June 30, 2018 after serving as YCAP's Executive Director for three years, as Board Chair, I am pleased to write some introductory comments on the great work conducted by YCAP in the 2017-2018 fiscal year.



RYAN CONNOR
PASTOR
AMITY CHRISTIAN CHURCH

You will be happy to know that even as we experienced this period of transition, YCAP has continued to move forward and provide our clients with a high level of service. In particular, the Board of Directors and I want to express our gratitude and respect for the terrific YCAP staff and donors who have made this possible.

Demand for YCAP services continues to be high with the homeless population becoming the most visible recipients of services. In total, 48,656 nights of housing were provided, a 6% increase over the prior fiscal year, and 8,475 nights of emergency shelter were provided to 113 persons, a 44% increase over the prior fiscal year! Playing a huge role in homeless prevention is Energy Services whose staff helps people stay in their homes by assisting them with energy costs, weatherization and improved heating systems.

YCAP's Regional Food Bank distributed 2.1 million pounds of food to 16 food pantries and 9 meal sites, feeding 15,000 people each month. Youth Services provided shelter to homeless youth and additional support through its drop-in center in Newberg.

Financially, YCAP maintained adequate reserves and operated efficiently, keeping administrative expenses to less than 13% of revenue and retaining our four star Charity Navigator rating. Thank you for your interest in YCAP. I can truly say that it has been a pleasure serving as your Board Chairman, and I am looking forward to another terrific year for 2019-2020.

With Gratitude,

RYAN J. CONNOR BOARD CHAIR, YCAP

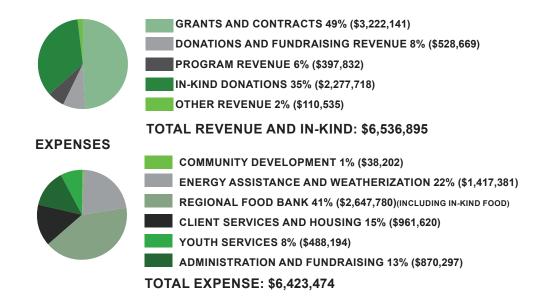
~MISSION~

To advocate for and assist persons toward self-sufficiency.

## YCAP FISCAL YEAR FINANCIALS

#### **INCOME STATEMENT**

#### **REVENUES AND IN-KIND SUPPORT**



## **BALANCE SHEET**

#### **ASSETS**

TOTAL CURRENT ASSETS	1,146,280
PROPERTY, FACILITIES, AND EQUIPMENT	3,293,713
RESTRICTED DEPOSITS AND FUNDED RESERVES	105,290
TOTAL OTHER ASSETS	0
TOTAL ASSETS	\$4,545,283

#### **LIABILITIES AND NET ASSETS**

289,786
284,667
574,453
3,970,830
\$4,545,283

OUR STREET OUTREACH
TEAM MADE CONTACT WITH

6,202

AT-RISK YOUTH THROUGHOUT YAMHILL COUNTY

THESE CONTACTS LINKED YOUTH WITH







SERVICES LIKE FOOD, SAFE AND STABLE HOUSING, & HEALTH CARE

CASE MANAGEMENT FOR EDUCATION AND EMPLOYMENT SUPPORTS; AND SURVIVAL AID WHERE NECESSARY.

**WE IDENTIFIED** 

141
HOMELESS
YOUTH
IN OUR COUNTY



APPROXIMATELY

91%

YOUTH ON OUR STREETS ARE "LOCAL KIDS" FROM OUR AREA

## YOUTH SERVICES

We believe that a community's youth is one of its most valuable resources. Through our Youth Services department, young people are nurtured by caring adults, are given opportunities to become involved in education or work that builds their skills, are supported and protected during challenging times, and are actively engaged in community activities.

#### SUCCESS STORY

Youth Outreach staff had been working with Robby in a variety of ways for about one year before he moved into the Transitional Living Program. Robby had been couch surfing with different friends or living in his car in Newberg. His family lives in the area but won't let him live with them, and he didn't have the stability in his life to get on his feet.

Robby moved into the Transitional Living Program in March. His first priority was getting a job and starting to save money. Robby began working his case plan with an emphasis on employment. He is excited about the opportunity to make positive changes in his life and to have supportive people on whom he can count.

THROUGH OUR SAFESHELTER PROGRAM

43 HOMELESS YOUTH WERE SHELTERED



92



RUNAWAYS WERE PREVENTED

CHRONICALLY HOMELESS YOUNG ADULTS

RECEIVED OVER

1,981



OF CASE
MANAGEMENT
FOCUSING ON

LIFE SKILLS, EDUCATION AND EMPLOYMENT

**OUR DROP-IN CENTER LOCATED IN NEWBERG** 

PROVIDE **1**,397



YOUTH

3 OR MORE HEALTHY FUN ACTIVITIES AND ESSENTIAL SERVICES

**OUR TEEN JOBS PROGRAM PROVIDED MONTHLY** 

JOB READINESS WORKSHOPS SUCH AS RESUME-BUILDING, INTERVIEWING SKILLS,

INTERVIEWING SKILLS, AND STAYING EMPLOYED

**196** 

ADDITIONALLY

YOUTH WERE
PROVIDED INDIVIDUALIZED
JOB-RELATED COUNSELING
AND SUPPORT THROUGH
THE PROGRAM

## ENERGY SERVICES

Home energy and heating is a necessary aspect of shelter and deficiencies pose a threat to life, health, and safety. Our Energy Assistance program provides financial support to eligible households to offset residential energy costs. Our Weatherization program helps to improve the energy efficiency of a home, reduce energy usage, and lower utility costs.

#### **CLIENT GRATITUDE**

Energy services helped a disabled client in need of utility bill assistance. The client called and left a voicemail of gratitude.

"Received my notice of action for payment to my utility. Wanted to call and say how appreciative I am and thank you for all your hard work. This will help me get caught up and be able to budget for my oxygen every month."

# PROVIDING A WARMER, SAFER, HEALTHIER AND MORE SUSTAINABLE HOME



YCAP PROVIDED SUPPORT TO HOUSEHOLDS

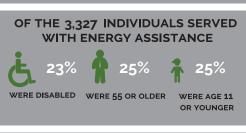
1,347

HOUSEHOLDS

WITH ENERGY ASSISTANCE KEEPING CUSTOMERS WARM AND SAFE

OF THOSE HOUSEHOLDS

WERE AT OR BELOW 125% OF THE FEDERAL POVERY LEVEL



DURING THE PROGRAM YEAR 2018 ENERGY
ASSISTANCE PREVENTED DISCONNECTION OF UTILITY
SERVICES TO

AND RESTORED
SERVICE TO

HOUSEHOLDS

HOUSEHOLDS

#### WEATHERIZATION SUCCESS STORY

Sisters Susan and Michelle reached out to our Energy and Weatherization Department the spring of 2018. They had endured unsafe conditions in their mobile home due to lack of electricity in half of the home as well as faulty connections. They knew they could not survive another winter without support. With our Weatherization program, YCAP was able to insulate the home, fix holes and floors, and update the wiring for safe and energy-efficient use. The sisters are truly grateful.



WHICH IS EQUIVALENT TO 1,793,756

MEALS





# PARTNER MEAL SITE SUCCESS STORY

St. Barnabas Soup Kitchen is now providing meal service Monday through Friday. Robin, the Head Chef, held a dinner for anyone interested in helping. She explained the need for additional help and what it would take in order to be able to offer meal service every day of the work week. Seventeen individuals showed up (most of whom are homeless) for Robin's presentation. As a result, this group of seventeen have taken real ownership of helping others by becoming volunteers that Robin can depend on.

## **FOOD BANK**

As part of the Oregon Food Bank Network, YCAP's Regional Food Bank distributes food to 9 community meal sites and 16 pantries to fight hunger in Yamhill County. Fresh Produce is distributed through our Harvest2Home program to 13 locations in the county. In total, 15,000 individuals are fed every month by the Food Bank's collection and distribution efforts.





## CLIENT SERVICES & HOUSING

Client Services and Housing offers a variety of resources to the community including: one-time financial assistance, shelter placement, rental assistance, case management, street outreach, and other supportive services.

Our programs are designed for low-income individuals and families who are homeless or at risk of homelessness. Through case management, clients can recieve referrels to a wide variety of partner agencies best suited to serve their specific needs.



SUPPORTIVE HOUSING

SUPPORTIVE HOUSING PROGRAMS THROUGHOUT YAMHILL COUNTY

8,475

WERE PROVIDED TO 112 PERSONS

NIGHTS OF SHELTER







1,031 HOUSEHOLDS SCREENED

FOR HOMELESS PREVENTION AND SHELTER DIVERSION

142 imminent evictions prevented,

stopping 332 persons from entering a homeless situation





LOW INCOME HOUSEHOLDS WERE PROVIDED WITH ONE-TIME FINANCIAL ASSISTANCE

FOR EXPENSES RELATED
TO SELF-SUFFICIENCY
AND BASIC NEEDS





WENT FROM HOMELESSNESS TO HOUSING IN YCAP'S SUPPORTIVE SERVICES FOR VETERAN FAMILIES PROGRAM

#### **CLIENT SUCCESS STORY**

A single mom living in one of YCAP's shelters entered into our HOME Tenant Based Assistance Program. After working with her case manager, housing specialist, and completing Rent Well, Client Services was able to advocate with a landlord to secure her a new home! She recently moved in with her baby and has already set-up her housing stability goals with her Client Services Case Manager.

## **BOARD MEMBERS**

#### **BOARD CHAIR**



RYAN CONNOR
PASTOR
AMITY CHRISTIAN CHURCH

#### **BOARD VICE CHAIR**



BETH WYTOSKI MAYOR CITY OF DAYTON

#### **BOARD SECRETARY**



ARLENE WORDEN
RESIDENTIAL DIV. MRG.
MV ADVANCEMENTS

#### **BOARD TREASURER**



JOHN LARSEN
COMMUNITY LEADER



LINDSAY BERSCHAUER
CONSULTING
ELECTED OFFICIAL



DAVID CASE
PASTOR, NEWBERG
COMMUNITY CHRISTIAN CHURCH



GARY DAWSON LOW-INCOME REP SELF EMPLOYED



JON GEORGE TRIBAL COUNCIL CONFEDERATED TRIBES OF GRAND RONDE



GWEN JERNSTEDT COUNCILOR CITY OF CARLTON



EDGAR PIZANO
CLINICAL TEAM LEAD
VIRGINIA GARCIA HEALTH CLINIC



MARY STARRETT

COMMISSIONER

YAMHILL COUNTY



CARRIE ZIMBRICK SUPERINTENDENT WILLAMINA SCHOOL DISTRIC

#### THIS INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER

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