

Yamhill Community Action Partnership

ANNUAL IMPACT REPORT

JULY 2020 THROUGH JUNE 2021

Celebrating 40 Years of Service!



ALEXANDRA
HENDGEN
EXECUTIVE DIRECTOR



Dear Friends,

In the 2020-2021 fiscal year, YCAP continued its intentional work of housing the most vulnerable during the pandemic. Through a robust non-congregate motel sheltering program, YCAP helped ensure individuals who were most at risk from COVID-19 remained safe. The success of the non-congregate motel sheltering program during 2020 helped inform the service model and secure the funding necessary for the purchase of the property that would eventually become the Turnkey Program of Yamhill. In addition, YCAP's recently expanded

Housing Stabilization program was called upon to deliver unprecedented amounts of direct client assistance which totaled \$6,021,741 in rental assistance, deposits, and other direct client supports.

Youth Services also reengaged quickly in September 2020 to help students who were struggling with distance learning as well as provide vital mental health support. The YCAP Food Bank was called upon to collect and distribute a record-breaking 2.6 million pounds of food to the community through partner and mobile pantries while community meal sites transitioned to take-away models. Energy Assistance continued to serve consistently through the pandemic ensuring utility bills were paid, and the Weatherization Assistance Program resumed helping seniors and disabled households as soon as possible.

YCAP is grateful to the Oregon Health Authority, Yamhill County Health and Human Services as well as local city, county, and state agencies who deployed emergency resources to help support YCAP's pandemic response. The outpouring of support from generous individuals, businesses, and foundations alongside critical local, state, and federal grants ensured that many lives were saved during the height of the pandemic and that a stronger more impactful YCAP was born.

With Gratitude,

A handwritten signature in blue ink that reads "Alexandra Hendgen".

OUR MISSION IS TO ADVOCATE FOR AND ASSIST PERSONS TOWARDS SELF-SUFFICIENCY.

YCAP's values serve as the foundation for our success and will guide us in our service to our team, clients and communities. By committing to these agreements, we hold ourselves accountable to these standards in the spirit of sustainability and helping each other be our best.

Collaboration and Engagement

We lead with positive intent, dignity, and respect.

We seek to understand each situation by speaking openly and sincerely through active listening and with an open heart.

We solve problems creatively with empathy and a partnering mindset.

Accountability and Integrity

We will proactively ask questions and share our knowledge to inspire and teach others.

We will provide and accept timely and authentic feedback.

With fidelity, we commit to the ethical standards that guide our service.

Relationships and Environment

We will be resilient as we care for ourselves and others.

We cultivate meaningful relationships and promote a culture of teamwork.

We lead by example taking pride in our work and encouraging personal and professional growth.







2021 FISCAL YEAR FINANCIALS

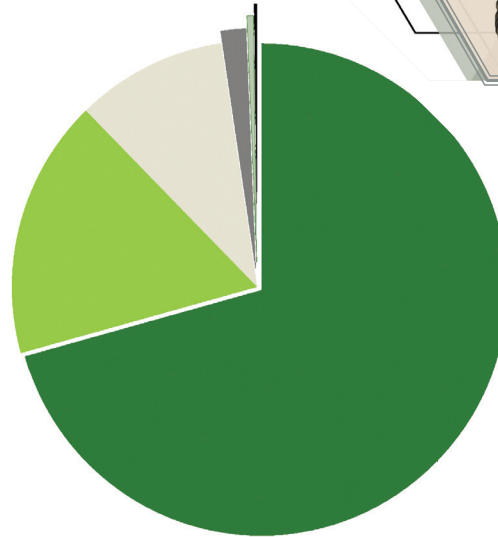
ELIZABETH
WINTERBOURNE
FINANCE DIRECTOR



INCOME AND EXPENSE STATEMENT

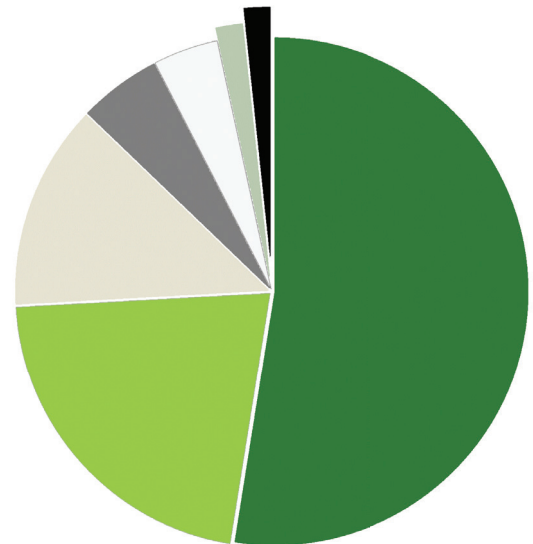
REVENUE: \$14,222,780

	Grant Revenue	\$10,051,299	(70.7%)
	In-Kind Revenue	\$2,421,750	(17%)
	Contributions	\$1,417,475	(10%)
	Rental Income	\$240,868	(1.7%)
	Program Revenue	\$61,624	(.4%)
	Other Income	\$29,764	(.2%)



EXPENSES: \$13,102,459

	Client Services & Housing	\$6,881,178	(52.5%)
	Regional Food Bank	\$2,831,053	(21.6%)
	Energy & Weatherization	\$1,710,832	(13.1%)
	Administration	\$689,788	(5.3%)
	Youth Services	\$543,655	(4.1%)
	Development & Fundraising	\$224,483	(1.7%)
	Camellia Court Apartments	\$221,470	(1.7%)



BALANCE SHEET

ASSETS:

Current Assets	\$2,338,732
Property, Facilities & Equipment	\$2,867,888
Restricted Deposits & Funded Reserves	\$103,498
TOTAL ASSETS	\$5,310,118

LIABILITIES:

Total Current & Deposit Liabilities	\$254,330
Long-Term Debt	\$180,962
TOTAL LIABILITIES	\$435,292

TOTAL NET ASSETS	\$4,874,826
TOTAL LIABILITIES	\$435,292
TOTAL LIABILITIES & NET ASSETS	\$5,310,118

1,004
Households
Received Rental
Assistance

2,610
Individuals
Prevented From
Eviction

520
Individuals
Obtained Safe
Affordable
Housing

1,045
Households
Received Energy
Assistance



HOUSING SERVICES

Emergency Motel Placement
Anydoor Coordinated Entry
Services for Veterans
Homeless Prevention
Open Door Housing
Supportive Housing
Case Management
Deposit Assistance
Rapid Re-Housing
Rental Assistance
Referrals &
Other Resources

WHAT

Yamhill Community (YCAP) was founded nationwide network of designed to help improve people and strengthen residents of Yamhill focusing on four categories: Energy Services and Housing Regional Food Bank,

Our dedicated and caring by the stories of those for themselves and we are honored neighbors



COVID Impact:

Due to the statewide closures, health and safety requirements, and shelter in place restrictions, YCAP had to suspend its in-person services in March 2020 and switched to a phone, post mail, and email model for all services. Older and medically fragile populations were sheltered in emergency motel rooms. YCAP also supplied shelters in Yamhill County with personal protective equipment such as masks, gloves, etc. The Regional Food Bank converted to food boxes and instituted a drive through distribution model.

ENERGY SERVICES

HVAC Repair & Replacement
Utility Bill Assistance
Energy Education
Weatherization

GENERAL ASSISTANCE FUNDS

Direct Client Assistance Fund
Newberg & Dundee Water
Elderly Assistance Fund
Work Related Needs
DMV Expenses
Bus Passes
Car Repairs



REGIONAL FOOD BANK

Fresh Alliance Food Recovery
Congregate Meal Sites
Partner Food Pantries
Harvest2Home
Mobile Pantry



Wildfire Impact:

In 2020 the State of Oregon experienced its worst wildfire season in more than 40 years. A majority of Oregon residents were impacted by hazardous air quality. Many of our clients have underlying chronic health conditions, are vulnerable to respiratory complications, are of an older age, and do not have a safe place to stay. To help this medically fragile population, YCAP supplied masks and provided shelter to reduce the negative effects of record breaking hazardous air quality.

230
Households
Provided
One-Time
Financial
Assistance

2.6 Million
Pounds
Of Food
Distributed

H2H &
Mobile Pantries
Served
482,425 lbs.
Of Food

75
Runaway
Homeless
Youth Served

We Do

Action Partnership in 1980 as part of a social service agencies the lives of low-income communities. We assist County diligently primary service Services, Client Stabilization, the and Youth Services.

staff is inspired everyday who want a better life their families, and to support our in need.

YOUTH OUTREACH

Drop-in Center
Educational Support
Transitional Living Program
Mental Health & Support Groups
Summer & After School Program
Family Support/Mediation
Employment Assistance
Prevention Services
Street Outreach
Safe Shelter

KRAIG LUDWIG
FOOD BANK DIRECTOR



FOOD BANK

The YCAP Regional Food Bank collects, purchases, and distributes food as well as provides organizational and technical support to a countywide network of more than 35 partners. Our partners include emergency food pantries, congregate meal sites, schools, Harvest2Home locations and mobile food pantry sites throughout Yamhill County. YCAP ensures that food boxes and congregate meals are nourishing and include a variety of healthy foods such as fresh fruits and vegetables, protein, and whole grains.

Due to COVID-19, the Regional Food Bank modified its operations to improve safety protocols and address the sharp upturn in food insecurity in the county. Additionally, YCAP started providing weekly food boxes to emergency motel shelter families as well as delivering food boxes to rural communities as a solution to the stay at home orders that were in place. YCAP modified its warehouse model during the pandemic to limit the amount of personnel allowed in the Food Bank and added a secondary warehouse location in case one warehouse needed to close as a result of exposure to the virus. These changes created a safe environment for Food Bank staff and increased vital food security by keeping food supplies virus free and the flow of nutrition constant.

As many experienced across the world, staple grocery items were often depleted or nonexistent. Generous residents and local farms in Yamhill County stepped up to help feed their communities with thoughtful contributions.

From July 2020 through June 2021, the Food Bank collected and distributed a record 2.6 million pounds of food, \$404,842 in funds were raised to support food services, and 30 new in-kind food donors contributed. Funding was also secured for a new refrigerated food truck, and YCAP replaced its aging forklift due to the generosity of an anonymous donor through the Oregon Community Foundation.

FOOD BANK FEEDBACK

"We greatly appreciate these generous food boxes. The vegetables are so fresh and beautiful. Can't wait to make a wonderful big green salad. The boxed/Pkgd goods are awesome. Thank you!" ~ Anonymous

"I felt you did a great job - Loved how the parking lot was set up so food recipients knew how to drive through the area." ~ SB

"Thank you for keeping your produce trucks coming to our Community. Without you, I would have no fruits & vegetables to eat." ~ Yamhill Senior

"I want to personally thank the entire YCAP staff. All of you have been tremendously helpful to assist and support me in this difficult time. You're all a blessing." ~ RS

REGIONAL FOOD BANK FACTS

COUNTY POPULATION 108,000
% LIVING IN POVERTY 11.5%

FOOD DISTRIBUTED 2,580,192 lbs.
PRODUCE DISTRIBUTED 440,566 lbs.
FOOD RECOVERED 277,391 lbs.

PROGRAMS # SERVED
PARTNER PANTRIES 67,699 Individuals
PARTNER MEAL SITES 69,982 Meals

HARVEST2HOME/MOBILE PANTRIES
Served a combined total of 482,425 lbs. of food and fresh produce to families in need.

\$1 = 4 lbs of food = 1 day of food for one individual



YOUTH OUTREACH

The Youth Outreach (YO) Newberg Drop-In Center provides youth ages 11-21 with a safe space, peer support, and access to services organized by caring adults. Youth services include educational support, goal setting, job readiness training, case management, family mediation referrals, mental health services, after-school and summer enrichment, peer groups, leadership programs, alcohol and substance use prevention, and housing support.

Youth Outreach offers temporary emergency Host Home Shelters to youth ages 11-17 who are experiencing homelessness. Additionally, YCAP operates a Transitional Living Program (TLP) for youth ages 18-21 who have experienced chronic homelessness. TLP can house youth up to 18 months in a group apartment setting. Youth participating in these shelter programs receive life skills training, counseling, case management, educational support, and job application assistance.

In early 2020, the drop-in center had to close its doors due to COVID-19. The center soon reopened on September 1, 2020 due to the significant impact youth faced from COVID restrictions. As a result of the effects of remote learning, closures, and stay-at-home orders, YCAP noticed a need for increased youth mental health support and was able to coordinate a mental health professional on-site 20 hours a week, which was also made available by phone and online. Youth Outreach expanded academic support for distance learning with George Fox interns and work study students. Other YO accomplishments this year include the purchase of a new van and planning for the future McMinnville Drop-In Center.

YO SUCCESS STORY

“Tee” was working a part-time job, hanging out with friends and focusing on graduating High School, when part way through her senior year everything changed. When Tee came out that she was bi-sexual, her mother was far from supportive. Tee’s mother gave her the ultimatum that if she wanted to “live like this” she couldn’t live at home. The next day, after school, Tee returned home to find her belongings packed, her mother was kicking her out. Luckily Tee had a supportive friend who let her stay with her family for a while. Tee was scared and unsure of her future, then school staff referred her to YO’s Transitional Living Program. The TLP program had an opening and Tee was housed a couple of days later.

In the TLP program, Tee was able to finish school, hold a part-time job and save money. Some of the goals that she is working on with her YO Life Skills Coach include: going to college using the Oregon Promise grant and finding stable long-term independent housing. She is feeling good about the options she now has and more excited about her future.

**AMBER
HANSEN-MOORE**
YOUTH OUTREACH DIRECTOR



YOUTH OUTREACH REPORT CARD

PROGRESS REPORT

DROP-IN CENTER VISITS	810
1:1 CONTACTS MADE	484
HOMELESS YOUTH SERVED	75
SAFE SHELTER YOUTH/HOUSING	8
TRANSITIONAL LIVING YOUTH	10
ACADEMIC SUPPORT HOURS	582

PERSONAL GROWTH

MENTAL HEALTH APPOINTMENTS	200
LIVING SITUATION IMPROVED	78%
PHYSICAL/MENTAL IMPROVEMENT	100%
POSITIVE PEER CONNECTIONS	100%

MANDY GAWF
CLIENT SERVICES
& HOUSING DIRECTOR



3.5

Average Months Of
Rental Assistance
Per Household

Individuals
Obtained
Safe Temporary
Shelter



386

Assisted
62
Veterans With
Housing Services



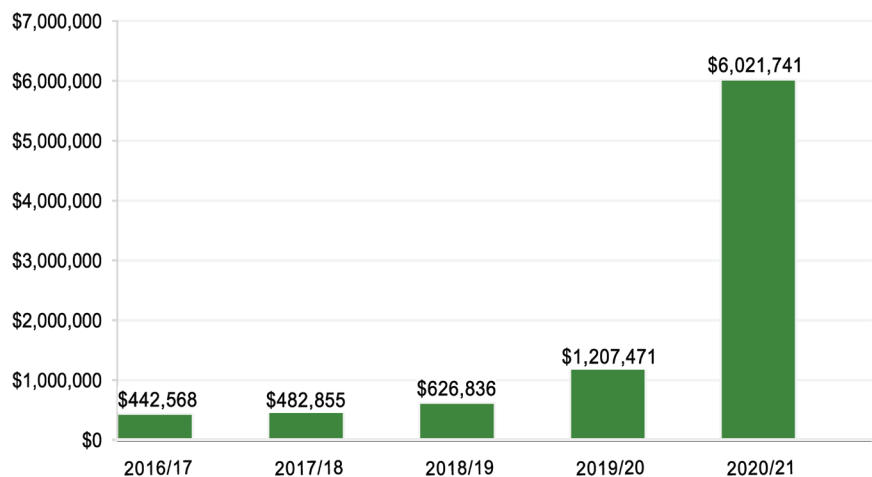
HOUSING STABILIZATION

Housing Stabilization at YCAP offers a variety of services and resources to the community including deposit and rental assistance, transitional shelter placement, a specialized homeless veterans' program, case management, and many other supportive housing services. The programs are targeted towards low-income households, as well as individuals and families who are experiencing homelessness or are at risk of becoming homeless.

As of June 2021, YCAP's Emergency Motel Shelter program provided more than 220 adults and 46 children with a roof over their heads. Of those sheltered through the program, 75% had a positive exit by moving into long term housing, checking into treatment centers, and continued actively working with a YCAP Case Manager. This program laid the ground work to secure vital Turnkey funding.

Initial COVID-19 rental relief in the amount of \$1.7 million was distributed to 1,270 individuals of which 531 were persons of color, 358 had a disabling condition, and 76 were seniors. A second round of rental assistance was received and distributed to equal a total of 1,004 households and 2,610 individuals served.

DIRECT CLIENT ASSISTANCE



CLIENT SERVICES

Client Services assists individuals and families with emergency financial support, elderly assistance funds, Newberg/Dundee water assistance, resource referrals, and other services. Over the last year, YCAP collaborated with the Oregon Health Authority to distribute CDC Guideline cards and sanitizer to those experiencing homelessness and also established handwashing stations across the county thanks to Give A Little Foundation. As a result of funds donated by private donors, YCAP supplied families who moved from the Emergency Motel Shelter program into permanent housing with street to home kits.

ENERGY AND WEATHERIZATION

YCAP's Energy Services consists of two main elements, Energy Assistance and the Weatherization program. The intent of the Energy Assistance Program is to help households evaluate their utility usage and provide each household the knowledge and ability to reduce their bills. In addition, YCAP may offer financial assistance with energy expenses to eligible households, depending on income levels, enabling clients to pay bills and restart service.

The Weatherization program provides free services to both homeowners and renters in Yamhill County at or below 200% of the federal poverty line. The program's goal is to lower energy usage by improving the home heating environment. Funds used to weatherize homes are provided by federal grants, utility rebates, and rate payer funds.

As a result of COVID, in order to continue energy education, YCAP converted existing educational classes to an online format. Fortunately, the Energy Assistance program had already converted to a mail-in model, so the team was ready and available to continue distributing funds. YCAP's Weatherization program was put on hold due to the risk of entering vulnerable clients' homes. In July 2020, this barrier was resolved when staff was able to secure personal protective equipment and put in place safety protocols to ensure the health and wellbeing of clients and staff. Even with the programs temporary closure, YCAP was still able to weatherize 24 homes to improve energy efficiency and lower energy costs.

Energy Services assisted 1,069 households between July 2020 and June 2021, 67% were at or below 125% of the federal poverty limit. The households served included 2,300 individuals of which 715 were children, 538 were seniors, 146 identified as persons of color or mixed race, 573 identified as Hispanic/Latinx/Spanish, 633 reported a disability, and 143 were individuals in a household of 6 or more.

\$1,304,986 MILLION IN ENERGY/WEATHERIZATION ASSISTANCE (7/20-6/21):

Amity	\$20,425	1.6%	McMinnville	\$420,718	32.2%
Carlton	\$21,595	1.7%	Newberg	\$409,958	31.4%
Dayton	\$80,923	6.2%	Sheridan	\$98,680	7.6%
Dundee	\$18,885	1.4%	Willamina	\$60,936	4.7%
Gaston	\$21,115	1.6%	Yamhill	\$35,785	2.7%
Grande Ronde	\$13,155	1%	Other	\$3,505	.3%
Lafayette	\$99,306	7.6%			

KRAIG LUDWIG
ENERGY SERVICES
DIRECTOR



688

Households
Kept
From
Shut-Off
Or Restored



\$937,746

Total Utilities
Paid



24

Weatherized
Homes

ENERGY & WEATHERIZATION FEEDBACK

"I live on my S.S. so this was a huge help for me. I appreciate it." ~ SH

"The services rendered helped my family to reset in a major way. You kept us from homelessness. Thank you." ~ RK

LAVERNE PITTS
DEVELOPMENT
DIRECTOR



RESOURCE DEVELOPMENT

PARTNERING FOR PROGRESS

In 2021 YCAP partnered with nearly 3,000 donors, including non-profits, government agencies, faith-based organizations, grocery stores, small businesses, landlords, and families to provide a vast assortment of goods and services to those in need.

YCAP maintains valuable food related partnerships with many corporations, local stores, farms, pantries, community meals sites and other various local businesses, allowing for the collection and distribution of food to local communities. Through the Fresh Alliance grocery recovery program, YCAP was able to recover more than 277,000 lbs. of food that would have otherwise gone to waste. This food was collected, sorted for freshness and distributed to our local partner pantries and meal sites. Fresh Alliance participating stores include: McMinnville Grocery Outlet, Safeway, Albertsons, Roth's, Fred Meyer, 7-Eleven, Walmart, WinCo and Harvest Fresh. Many local stores, gardeners, and family farms also drop off produce and other food to YCAP's Regional Food Bank as an in-kind donation. Through these generous donations, YCAP received and distributed a record breaking 2.6 million pounds of food in Yamhill County in response to the pandemic.

YCAP is blessed to have many local landlords collaborate to help house those in need, and the Youth Services program works with a handful of big-hearted families who welcome youth in need into their homes. Thank you to everyone who gave generously in these unprecedented times; you saved lives through your gifts!

FINANCIAL GROWTH

Over the last year, YCAP has brought significant additional resources into our community by forging strong partnerships at the federal, state, regional, and local levels. YCAP's revenue has also nearly doubled, due in part to the partnerships that have been formed with agencies such as the Oregon Housing & Community Services, Housing Authority of Yamhill County, Yamhill County Health and Human Services, and the cities of Newberg and McMinnville. YCAP has also developed strong partnerships with the Yamhill Community Care Organization, Oregon Community Foundation, Meyer Memorial Trust, and Providence Health & Services to provide many other resources to the local community. By working together, funding has been secured to help those most in need.

"The generous support from kindhearted donors like you, makes all the difference. Thank you!"

Grant Funds
Awarded
\$10,051,299
(Government & Private)

Private
Donations
Received
\$1,417,475

In-Kind
Contributions
Valued At
\$2,421,750

HUMAN RESOURCES

During the COVID-19 pandemic, YCAP's Human Resources staff implemented important safety protocols so that YCAP could remain operable and accessible to those needing services in Yamhill County.

Human Resources ensured employees' had equipment for virtual access and found innovative ways to deliver services while working remotely. As stay home restrictions lifted and employees were permitted to return to the office, Human Resources was able to implement an alternating shift schedule to keep the number of people in the building below state required thresholds. Simultaneously, the department organized vaccine clinics and followed health and safety guidelines put forth by the state.

Due to the economic strain as a result of the worldwide pandemic, YCAP has seen an unprecedented call for help across all service programs. The increased need for assistance in Yamhill County has created organizational growth, and several new hires have been made to accommodate this need.

NONDISCRIMINATION STATEMENT

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: http://www.ascr.usda.gov/complaint_filing_cust.html, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

Mail: U.S. Department of Agriculture,
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
Fax: (202) 690-7442; or Email: program.intake@usda.gov

This institution is an equal opportunity provider.

ALAINA BERGAN
HUMAN RESOURCES
DIRECTOR



402

Hours Of
Job Training
Provided

31

New Hires

46

Total
Employees

74,324

Total Hours,
YCAP Employees
Served The
Community

BOARD MEMBERS

The Yamhill Community Action Partnership is an independent 501(c)3 non-profit organization who is governed by a Board of Directors that consists of members from all walks of life including low income, rural, self-employed, elected officials, immigrant and tribal communities. These representatives ensure the prudent use of donor funds and that YCAP's activities and transactions are advancing its mission. The board reviews financials and sets governance policy that are in the best interest of the community, while ensuring YCAP is in compliance of applicable laws and regulations.



BETH WYTOSKI
BOARD CHAIR
MAYOR,
CITY OF DAYTON



CARRIE ZIMBRICK
VICE BOARD CHAIR
SUPERINTENDENT,
WILLAMINA SCHOOL DISTRICT



KELLIE MENKE
TREASURER
CITY COUNCILOR,
McMINNVILLE



ARLENE WORDEN
SECRETARY
RESIDENTIAL DIVISION MANAGER,
MV ADVANCEMENTS



DAVID CASE
PASTOR,
NEWBERG COMMUNITY
CHRISTIAN CHURCH



GARY DAWSON
SELF EMPLOYED,
LOW-INCOME
REPRESENTATIVE



JON GEORGE
TRIBAL COUNCIL,
CONFEDERATED TRIBES
OF GRAND RONDE



PABLO MUNOZ
BUSINESS OWNER,
MUNOZ FARMS
YAMHILL COUNTY



MARY STARRETT
COMMISSIONER,
CITY OF McMINNVILLE
YAMHILL COUNTY



Yamhill Community Action Partnership (YCAP)

Main Campus
1317 NE Dustin Court
McMinnville, OR 97128
503-472-0457

<http://yamhillcap.org/>

YCAP is an equal opportunity provider and employer.

Youth Outreach Center
719 E First Street
Newberg, OR 97132
503-538-8023

Drop-In Hours: M-F 12:00 p.m. - 8:00 p.m.

